

Job Title:	Networking Field Engineer	Job Category:	Field
Department/Group:	Technical Services	Job Code/ Req#:	N/A
Location:	Huddersfield based	Travel Required:	Yes
Level/Salary Range:	TBC	Position Type:	Full-time
Reporting to:	Operations Manager	Date Expires:	N/A
Job Description			
<p>This key role as a Networking Field Engineer will entail you to install, configure and maintain a range of IT and networking equipment at our client`s premises, in response to support and sales requests.</p> <p>The ideal candidate will need to have previous field installations experience in a similar role and must be able to work effectively on their own, or as part of a team.</p> <p>Essential Skills and Experience;</p> <ul style="list-style-type: none"> * MS Server installation & administration * MS Exchange and Active Directory administration, installation & troubleshooting * Excellent DNS, DHCP, TCP/IP & VPN skills * Network/server migrations * Server builds, including full restores & DR testing * Cabling experience * Group Policy * Backup technologies -preferably Backup Exec & Backup Exec System Recovery * Firewalls -preferably Draytek * Hyper-V including ESXi installations * Enterprise anti-virus solutions * Strong understanding of Windows environments * High level of PC and hardware maintenance and repair skills * Providing support for Windows based environments * MS Office * Ability work as a team player or independently * Good experience of field installations * Ability to explain complex technical issues in a non-technical way and provide support to customers * Full driving license * Least 2 years experience as a field engineer/3rd line tech support * Need to have excellent communication skills and be an all-rounder who is driven by customer service <p>Desirable Skills and Experience;</p> <ul style="list-style-type: none"> * Experience with Apple technologies and support, in particular operation in a mixed Windows environment * MS SharePoint experience * Knowledge of VMware * Telephony Technologies (SIP, RTP, ISDN, Analogue etc) Alcatel preferable training can be provided * Server SBS * Microsoft Accredited 			
Reviewed By:	Vicki Smith	Date:	18 th October 2018
Approved By:	Wayne Cockerill	Date:	
Last Updated By:	18 th October 2018		